

HH 420: Coordination of Care

WAC: 246-335-420 Delivery of Services

Date of Origin: 03/01/20

Revised: 05/22/2025

Policy Statement:

Hanford Home Health staff promotes continuity of care through effective interchange, reporting, and evaluation of patient care.

Procedure:

- 1) The Director of Clinical Services or designee coordinates patient services through communication with all staff providing services to the patient.
- 2) Care coordination may include, but are not limited to:
 - a) Patient assessment
 - b) Patient intervention
 - c) Patient reassessment
 - d) Development/implementation of home health plans of care, including items identified in HH 800
 - e) Services provided to the patient by other community agencies when care being provided impacts the patient's health
 - f) Among services being provided by an agency having an additional home care or hospice service category
- 3) The content and results of the care coordination are documented on the patient record or progress notes
- 4) The Director of Clinical Services may call together all members of the care team to discuss the Plan of Care whenever appropriate.
- 5) The Director of Clinical Services or designee is responsible, when necessary, for coordinating services that may be provided to the patient by other community agencies.